

## Program Information Booklet

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This booklet will help you understand who we are and how we can best help you. Please do your best to read it in its entirety before meeting with our staff.

## Lives Rescued. Rebuilt. Renewed.

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## Welcome to Hope Gospel Mission!

### It's a privilege to be able to help you.

There's meaningful, life-changing help for anyone who comes to our doors seeking a new way to live. We understand that you may be at a crossroads in your life and unsure of anything. You may have many questions on life, family, addictions, your purpose in this world, and more. Our staff is here for you.

Hope Gospel Mission is a local rescue mission in Eau Claire, Wisconsin. We offer you our help, free of charge, thanks to financial donations from our caring community, the help of many volunteers, and funds raised by our businesses.

As a Mission, we want to give you a hand up in life. We'll introduce you to our lifechanging programs. You may be interested in our Short Stay Program to have a place to stay for a short time while you are looking for permanent housing or employment.

You may be interested in our long-term Renewed Hope Program where a team of staff and volunteers will help you create a fresh start. The purpose of this program is to prepare you for successful, independent living after the program, where you have addressed and have learned to overcome the problems holding you back. In the Renewed Hope Program, we'll provide you with help in many of life's major areas; addictions, work-related skills and issues, employment assistance, life skills, personal growth, financial guidance, academics, health, and more.

Because we are a gospel mission, we'll also help you spiritually. We won't force anything on you, but we'll share the joy and the hope you can have when you cast all your cares on Jesus Christ.

If you join our Renewed Hope Program, shortly after you begin programming and complete your first assessments, the program team will provide you with more specific details regarding your holistic and comprehensive long-term program plan.

We encourage you to completely read this booklet and if you have any questions please speak with our staff. We welcome you to Hope Gospel Mission. About Us

## What is Hope Gospel Mission?

## a Homeless & Addiction Recovery Center

### About the Mission

Hope Gospel Mission exists to offer Christ-centered, life-changing help to men, women, and women with children, struggling with homelessness, addiction, trauma, or mental health needs.

Serving our local community for over 25 years, the Mission has helped more than 4,000 people by:

- Meeting basic needs (safe shelter, food, clothing, etc.)
- Providing homeless & addiction recovery programs
- Sharing the gospel of Jesus and biblical values

## Our Vision

To be a leader in providing help and hope in the communities we serve, and see lives rescued, rebuilt, and renewed to be the people God created us to be.

## Our Policy of Non-Discrimination

In an effort to reach all who struggle with addiction, homelessness and poverty, Hope Gospel Mission has the following policy on non-discrimination:

Hope Gospel Mission accepts single adults to its shelters who are of the age of majority (18 years or older) and mothers with children up to the age of ten. Residents must be drug and alcohol free at time of intake and be willing to follow our policies.

Given these entrance criteria, Hope Gospel Mission does not discriminate based on age, race, sex, creed, religion, sexual orientation, marital status, criminal background\* or type or degree of disability.

Our facilities are barrier-free, however, residents must be able to work and care for themselves and not require nursing staff.

\* In order to maintain a safe environment for residents, staff, and volunteers, admission of individuals with violent or sexual offenses are carefully screened and admission is not guaranteed.

### **Our Belief Statement**

Hope Gospel Mission is not a church. However, we believe in the saving power of Jesus Christ and the effect the Holy Spirit can have on a person's life. Because of this belief, our programs are created with Christ at the center and Biblical principles and values throughout.

You do not have to profess to be a Christian or believe in the following statements to be involved in our programs. However, please be aware of the basis and foundation for our programs. The statement of faith that Hope Gospel Mission uses is as follows:

- We believe in the authority and inspiration of the Bible. We believe the Word of God to be infallible and inerrant, our supreme authority in all matters of faith and conduct.
- We believe in one true God, the Creator of Heaven and Earth, sovereign over all, eternally existent in three persons -Father, Son, and Holy Spirit.
- We believe in God the Son, God manifest in flesh, our Lord Jesus Christ, the world's only Savior. We believe in His pre-incarnate existence, His virgin birth, His sinless life, His vicarious death, His burial and bodily resurrection, His ascension into heaven, His present mediatorial ministry, and His imminent personal return in power and glory.
- We believe in God the Holy Spirit, who convicts the world of sin, regenerates all true believers, and indwells and enables them to live a holy lifestyle of witness to our Lord Jesus Christ.

- We believe in the inherent sinfulness of mankind. We believe that man is born separated from God and is subject to His eternal judgment, wrath and condemnation.
- We believe and proclaim that the Gospel of Jesus Christ has the power to change the lives of all who truly believe and make them a new creation in Christ through the new birth. This salvation is provided freely by God's grace through the shed blood, the sacrificial death, and the bodily resurrection of our Lord Jesus Christ. This salvation is not by our own works but is evidenced by good works once obtained.
- We believe in the eternal promise of Heaven to every believer who is bornagain, and endures to the end.
- We believe in the bodily resurrection of all the dead: believers to the full enjoyment of eternal life in heaven; unbelievers to the full condemnation of eternal death in hell.
- We believe in the local church and the importance of it in edifying and equipping the believer for the work of the ministry. Every believer should be a part of a local church, serve within, and be accountable to it. We are not a church and will therefore partner with local Bible believing churches to provide this function.



## "I'm here for the long haul."

Kara came to the Mission when she was seven months pregnant. A single mom, she already had two older children living in Kansas and had recently given her two-year old daughter up for an open adoption. "I see her almost every weekend." The child she was carrying when she arrived, she told us, was her chance to be "the best mom I need to be."

In coming to the Mission, Kara hoped for "a fresh start in a good place." She also wanted to make sure her baby had a chance to grow up with more stability than she had experienced. Shuttled between her parents when they divorced, Kara began acting out and was thrust into the foster care system at 14. "I felt abandoned, like I didn't fit in anywhere," she says.

At 18, Kara aged out of foster care and found herself adrift: nowhere to go, and no faith or hope to hold onto. She ended up on the streets and fell prey to addiction. "Coming to Hope Gospel Mission really opened my eyes," Kara says. "If I were still on the street, doing what I was doing, I would have continued being dragged down. Here, I'm lifted up. I'm not judged or treated badly. And my faith is starting to come back."

Kara admits that it takes "a lot of determination and willpower" to get through the program, but she is determined to make it work for her and her little boy. "I'm here for the long haul. If it takes two years, it takes two years. I don't want to be in the same mess I was in before. I couldn't deal with the heartbreak of losing another kid." The future looks bright for Kara and her son, Austin.

"I've been clean and sober since I came to the Mission. I'm glad I got a second chance at life, to be able to give my baby a good life with me."



## Our Programs

We offer three different programs at Hope Gospel Mission; the Short Stay Program, the Renewed Hope Program, and the Discipleship Transitions Program. Our programs are designed to be holistic and comprehensive in their help, meaning that we'll come alongside you wherever you are in life and provide guidance and training to you in every area of life so that you can reach your full potential.

Hope Gospel Mission is not a typical homeless shelter. Our goal is to not just help you for today, but for life. Our staff and volunteers are here to make sure that you can have the resources you need to rebuild your life. No one is beyond hope.

## Short Stay Program

The purpose of the Short Stay Program is to provide short-term, safe shelter, food, and clothing. Our Short Stay Program is designed to help you address short-term problems such as transitioning between jobs or housing situations. If you struggle with addiction or need help with chronic problems such as long-term joblessness or homelessness, our Renewed Hope Program may be a better fit.

In the Short Stay Program you will either be working or looking for work, searching for safe housing, developing a workable budget, and planning next steps for after your stay is complete. Someone in the Short Stay Program may know that things aren't going well in their life but they may need some time to stop and think about what's going wrong and what path they want to take next. Others may need time to detoxify and stabilize prior to moving forward. The Short Stay Program will provide the time to review and consider whether you want the help of our long-term Renewed Hope Program.

"I have been through many different programs trying to get sober and saw Hope Gospel Mission as my last hope. This program allowed me the time and encouragement to see myself as someone who mattered. I am not defined by my addiction." - Tom



## Renewed Hope Program

The Renewed Hope Program is designed to help you work through homelessness, trauma, and/or addiction needs. Residents are helped in nine different dimensions of life. Academics, addictions, finances, life skills, mental health, parenting, nutrition/fitness, spirituality, and employment are all addressed to help you build a new foundation for a fresh start.

Those who wish to enroll in this program start out in the Renewed Hope Candidacy period during which they complete assessments to establish how they can best be helped by Hope Gospel Mission. The candidacy period is also a time for the candidate and Hope Gospel Mission to consider if it is the right decision to continue moving forward. Hope Gospel Mission will be considering how the resident is demonstrating commitment, positive attitude, and whether or not the resident is helping to sustain our intentional, faith-based, healthy, healing community.

This program is designed so that it helps you where you most need it. A renewal counselor will be assigned to you. They'll help you make and complete a plan for success in both this program and in life.

"It's been a wonderful journey. I'm paying down debt. Working with my counselor Lee has been wonderful. I'm very fortunate to get a counselor that's on your side, who sticks up for you, works with you." -Steve

## Academic Dimension

Addresses math, grammar, reading, writing, computer literacy, and other academic needs. If needed, you can also get your GED and do college research and planning.

## Addictions Dimension

We'll help equip you to deal with addictions by training you in healthy coping skills. You'll also take part in a weekly addiction recovery group and course.

### **Financial Dimension**

You'll learn how to create and stick to a budget, refine your spending habits, work through Financial Peace University, a personal finance class, and learn to pay off your debt.

## Life Skills Dimension

Your renewal counselor will talk with you about your happiness, work with you on medical issues, help you connect with insurance for health, dental, and vision needs. They'll also connect you to any help you need with legal issues, and help you improve at working with others.



## Mental Health Dimension

You'll receive guidance on issues of emotions, mental health, and how to improve your thought-life. We partner with outside mental health professionals as needed when appropriate.

## Nutrition/Fitness Dimension

We'll work with you to determine how you can establish healthy eating habits, help keep you accountable with a diet, should you choose one, and help you set and maintain weight loss and exercise goals.

## Parenting Dimension

For our women with children, your child's health and well-being are very important to us. During your stay, we will provide opportunities for you to intentionally interact with your children and provide for their care. We will introduce you to curriculum, coaching, and modeling that will help you become the best parent you can be. Parenting curriculum can also be offered to our men if requested.

## Spiritual Dimension

Our Chaplains will connect you with a local church and a mentor as you progress in the program. They'll pray with you and for you. They will also organize a weekly Bible study for you.

### Vocational Dimension

The vocational dimension is about how to become a good employee, find a stable job, and learn how to keep a job through work readiness classes.

## Resident Advisors and Overnight Supervisors

Advisors and Supervisors are available in the houses when residents are at home. They maintain our code of conduct and help create an intentional, faith-based, healthy, healing community to provide a safe environment for our residents to get well. They are available to help you navigate life at Hope Gospel Mission or assist with needs you may have inside the home.

## Testimony

## He had waster ten years of his life...

had wasted ten years of my life," Brian tells us. Those ten years, starting in his late teens, were a blur of drugs and alcohol that got him into trouble with his family and the law. Knowing he needed help, he came to Hope Gospel Mission. When he completed the Short Stay Program, he thought he had everything under control... but it didn't last.

"I fell back into all my old habits," Brian admits. "Before I knew it, I was breaking the law again." Six months later, the friend he was living with kicked him out. He had nowhere to go except back to Hope Gospel Mission. This time, Brian made an investment in himself. He would go through the Renewed Hope Program: one year of his life to make up for the ten he had wasted. "It was pretty amazing," Brian recalls. "There was a resident I'd known in the Short Stay Program who didn't have a great attitude. When I came back, he had completely changed, and I was excited to see that."

Brian soon experienced a transformation in his own life. He thought he had acted out because he was angry but realized he had been afraid of being unwanted and unloved. Now he knew God loved him unconditionally. "I had an emptiness in my heart only He could fill," he says.

Reconciled with God, Brian began repairing the relationships damaged by his years of addiction.

### **Renewed Hope Phases**

The Renewed Hope Program consists of five phases, each with its own goals. As your Renewal Counselor meets with you, you'll develop a plan together to overcome the challenges that have been holding you back in life.

## Candidacy

The candidacy period will last for 30 to 90 days. This is an acclimation and interview time for both you, the new resident, and Hope Gospel Mission. During this time, you will be evaluating the program to decide if you would like to commit to the recovery process.

Hope Gospel Mission will also be evaluating your desire and effort toward wellness, your level of honesty and transparency, your commitment to the program culture and rules, along with your sincerity in helping us create an intentional, faith-based, healthy, healing community.

The candidacy period also includes a time of environmental and social detox. Disconnection from social media, electronic communications, current social networks, and enjoying the respite of an intentionally healing environment will assist you in acclimating into the healthy, healing community.

## Stability - Phase One

Time in phase one is meant to focus on stability. This phase will last for a minimum of 90 days. Completion is dependent on how long it takes you to reach the goals set with your renewal counselor. During this phase, you will begin work in all necessary dimensions of your renewal plan, and concentrate on stability and sobriety.

Phase one also includes a time of environmental and social detox. Disconnection from social media, electronic communications, current social networks, and enjoying the respite of an intentionally healing environment will assist you in acclimating into the healthy, healing community.

### Healing - Phase Two

Time in phase two is meant to focus on healing. This phase will last for a minimum of 90 days and completion will depend on how long it takes you to reach the goals you've set for this phase. During this phase you will work through some of the deeper issues of experienced trauma and addictive behaviors, along with other unhealthy habits.

## Hope - Phase Three

Time in phase three is meant to focus on hope. This phase will last for a minimum of 90 days, just like the other phases, completion will depend on the goals you have set. You will have time to focus on building and creating the foundations necessary for success and stability after leaving the Mission.

## Transitions - Phase Four

Time in phase four is meant to focus on healthy transitions. This phase will last for a minimum of 120 days. Completion will be dependent on how long it takes you to reach the goals set with your Renewal Counselor. During this phase, you will practice and demonstrate the healthy behaviors you have learned in the Renewed Hope Program, helping you build confidence in living independently.

During this phase, you'll begin to wrap up your programming, gain employment that is sufficient to meet your post-program financial needs, find safe and stable housing, and save enough money to move into your own space.

If you choose to continue into the Discipleship Transitions Program, you will apply in this phase.

## Independence - Phase Five

Time in phase five is meant to focus on independence. This phase lasts for a minimum of 90 days. Completion is dependent on how long it takes you to reach your final goals. During this phase, you will be living independently while still being supported by Mission staff. As you step away from accountability, you'll be empowered to continue practicing healthy behaviors and choices using the skills you studied in the program.

If you join the Discipleship Transitions Program, completing this phase will be one of the first expectations. The 12 month Discipleship Transitions Program will officially begin after completing this independence phase.

## **Completion Rewards**

#### **Completing Phase One**

• \$50 completion reward\*

#### **Completing Phase Two**

\$100 completion reward\*

#### **Completing Phase Three**

- \$200 completion reward\*
- Dinner with Hope Gospel Mission staff member (up to \$50, resident chooses both person and place).

#### **Completing Phase Four**

- \$300 completion reward\*
- Dinner with church mentor (up to \$75).
- \$2,500 credit voucher to be used toward vehicle purchase.

#### **Completing Renewed Hope Program**

- \$3,000 given to resident to use as needed for savings, debt, emergency savings, rent, etc. This is paid out at \$250 per month for 12 months.
- Dinner out with Hope Gospel Mission staff member (up to \$75, resident chooses both person and place).

\* can be used toward child support, debt, creating an emergency savings fund, etc.

## **Discipleship Transitions Program**

The Discipleship Transitions Program is designed to help you grow and stabilize for an additional year while living in a Hope Gospel Mission facility.

When practicing what you've learned, you may desire additional assistance. If you feel you are not quite ready to be on your own, this program will allow you to stay connected with accountability and Mission resources while you continue to grow and develop yourself.

You can also stay simply for financial reasons such as building up your savings, paying off debt, or saving money while going back to school.



### **Program Prerequisites**

- Immediately upon completion of the Renewed Hope Program.
- Staff recommendation for program based on attitude and commitment during Renewed Hope Program.

## Completion Rewards

- 50% of Discipleship Transitions
  Program fees returned to resident for funding emergency savings account.
- \$100 gift certificate of resident's choice.
- Dinner with Hope Gospel Mission staff member (up to \$75, resident chooses both person and place).
- Reimbursement for one college class/course (see your Renewal Counselor for details).
- \$500 gift certificate to the Hope Bargain Centers / Building Hope.

"I was ashamed of my drug use. I wouldn't show my hands or my arms. I started reading the Bible and the staff was very compassionate. I've been able to move on from my addiction" -Loey



## "I was on narcotics for a long time."

• "I was just lost," says Maya about the years before her arrival at Hope Gospel Mission. "I'd had surgery, and I was on narcotics for a long time. I got addicted and was out of control. I broke up with my boyfriend and stayed with a friend, but she was using meth. I knew I needed to go somewhere with structure that could help me rebuild my life."

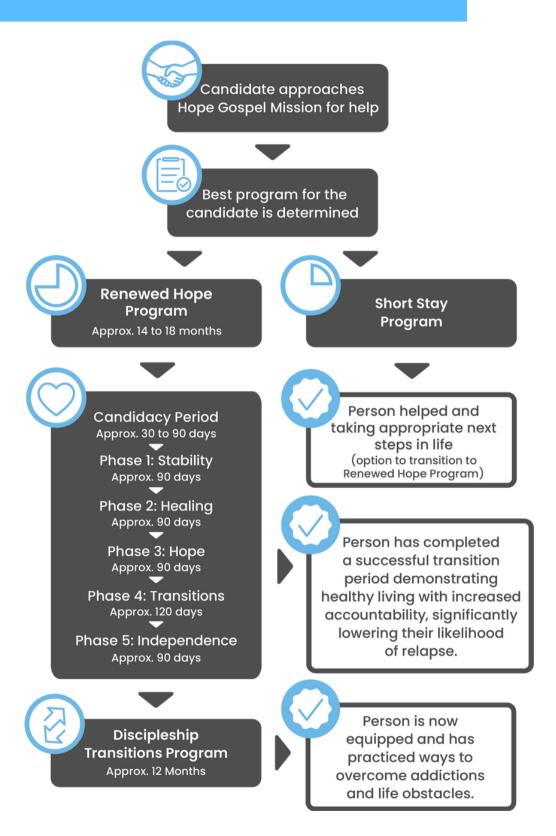
Maya found Hope Gospel Mission online. "I was very fortunate to get in," she says. "It was life-changing. They pushed me to do my best in everything." That included being a better mother to her son, who is now five.

"I had a lot of pivotal moments in my faith here," Maya tells us. "People supported me as I grew in Christ." Maya recalls a difficult three days when she observed the third anniversary of the murder of her son's father, lost her beloved grandfather, and learned her brother was suicidal. "I'm so grateful I was here for that because I was in a healthy environment with people who rallied round me and prayed with me." Maya believes the Mission's faith-based environment was key to her recovery. "I wouldn't be where I am now if it wasn't for that."

Maya is now in a very good place in her life. She is finishing the Renewed Hope Program, after which she will move to Texas with her mother, her son and her sister. There she plans to study pediatric oncology research and hopes to one day work for St. Jude Children's Research Hospital. In the meantime, Maya wants to write a book with her sister about their childhood and how her addiction damaged their relationship; along with how God and Hope Gospel Mission helped repair it.

"My son and I get a second chance because I will leave here with the life skills and faith to give him the life he deserves. I get to live a life of peace and genuine joy because of this program. Thank you!"

## Program Flowchart





## **Our Culture**

At Hope Gospel Mission, residents share the responsibility of maintaining an intentional, faith-based, healthy, healing community. What does this mean? Let's look at each of those words for an explanation.

## Intentional

Wellness doesn't happen accidentally. Each resident will work with their renewal counselor to set daily goals and create a renewal plan each month. This is not a place to hang out; it's a place to reach goals, move forward, and become the person God created you to be.

### Faith-Based

Hope Gospel Mission maintains a Christian environment as part of the program culture. You do not have to be a Christian to join or complete our programs. At no point must you believe what Hope Gospel Mission believes. That said, residents choosing to participate in this program agree to assist in maintaining a faith-based environment for this community.

### Healthy

Residents joining our programs agree to maintain an environment free from harassment and teasing. All residents agree to not complain and gossip among each other. Instead, residents will work to identify, develop, and invest in healthy relationships, as well as identifying and protecting themselves from unhealthy relationships. Forgiveness, tolerance, and patience help to make this environment happy and healthy.

### Healing

We understand that many people staying with us have come from hard places. Hope Gospel Mission maintains an environment that is safe for people to heal emotionally, mentally, spiritually, and physically. Any verbal or physical abuse is not tolerated. Instead, residents joining our programs agree to be part of the support network that helps other residents grow and feel safe. A safe environment also means that residents will decline to keep secrets for each other when someone is involved in a behavior that is unhealthy, or even harmful.

## Community

Community programming only works if the whole community is giving to each other, not just taking what they need. Living in community allows residents to support and care for each other, improving your odds for success.



## Testimonials

Quotes from current and former residents of the Mission.

Everything was conditional from the people who were in my life before. Now I have unconditional love from people. They just want to be a part of my life because they want to see me do well. I keep seeing myself growing and growing. I just celebrated six months of sobriety. My mind is healing, my body is healing. I'm excited about the person I'm going to be. - Maggie

• Tve learned a lot, and I feel like I'm ready to start life again. I hope I can reach out to people the way others here reached out to me. To have someone willing to guide you along the way, it's definitely helpful. I don't know where I'd be without this program, I really don't. Probably in prison or dead. "Thank you" doesn't even begin to say how thankful I am. • -Matthew

Everybody has helped me. It's hard to single out one person. Clinton, Mike, Bill: they've always been there for me and treated me with respect. I just feel comfortable around them. I am teachable now; I can do what they tell me to do. I need people to help me think now so I go to them to see if I can afford to go places and do things that I want to do. I used to think I was on top of the world, but my ego is finally gone. Chuck Before I came to the Mission, I didn't have any support when it came to being sober. If I wasn't using, they didn't really want me around... coming here has been awesome because I have people who want to see me do well. I've learned that who I used to be can't define me anymore. I'm not classified as an addict any longer, and I'm so much happier.

just love this place, I love the people around here. It's just awesome, I mean, it's not fast, it's slow and people take time. The people ain't fake. To guys coming into the program I would say: if you're coming in here be ready because it's going to change your life. And it's going to be a good change. When you come here it might be a little hard, but it's going to be worth it. It's totally worth it.

-Rob

Hope Gospel Mission has helped me more than I can ever express. They took me in when I was at my lowest point in my life and are letting me mentor other people and work beside them at the thrift store – people who struggle with the same issues I had. They showed me that being filled with God's love will show through everything that I do. The restoration that has taken place in my life is beyond my wildest dreams. The empty feeling that I had before is gone. I love being a part of the Mission. • Fjust want to tell you that I have come a long, long way since I first came to the Hope Renewal Center for Women. God has changed my life tremendously. I owe it all to Him because He paid it all for me. God brought me to the Hope Renewal Center for Women so He could save me. I truly believe that.

I'm not a bad person trying to be good; I was a sick person trying to get well. Word of advice: Take the long road. Don't come to HGM for a short stay. You got here after years of trouble and that's what it's going to take to restructure your life. You have to change. You need to stop thinking what you used to think. Completely change how you look at life, find the good things in life; it's harder than you think! I used to talk myself into a failure. But to succeed you need to be humble and give in. It was hard for me to be humble because I just got out of jail and you can't be humble there! I don't want to get back to what I used to be. It was a dark pit. It was horrible and my family couldn't do anything for me. They were worried to death about me. They found HGM and I'm not looking back. I'm looking forward to not being afraid or depressed. Before coming here I was on 15 different meds to treat the symptoms but not the problem. I would OD on them because all those meds just shot my memory. This isn't just a new start; it's a giant leap forward. -Chuck

It was complete torture when I was using drugs because I knew I should be somewhere else doing something else. I knew the life I was living was wrong, and I knew God had a plan for me, but I just couldn't see it. Now I can see it, and I know that I can do this! I am worthy because God paid a ransom for me. -Carolyn

When I first got here the road that I traveled was pretty rough and I got pretty discouraged but God was not letting go. I heard about Hope Gospel on the radio and thought more than once I should come here now I am. The counselors at SLC have helped me slow down and wait on the Lord. and encouraged me to start a praver journal. which is the best spiritual discipline I have ever had. The staff are all very encouraging and helpful, and I thank the Lord for each of them. Since I have recently been blessed by the Lord with a mentor and a life group both of which I am excited build relationships with. The Wesleyan church has been very supportive, providing rides for us and fellowship. -Gregg

• Thope to graduate from the Renewed Hope Program. I've seen changes in myself already. This is definitely where I need to be to get my life back on track. I'm glad I came. It took me a while to come but I'm thinking that God knew I wasn't ready right away. Nobody pushed it. But it got to the point where something's gotta change. • There are many things in my life that hold meaning to me and being a part of Hope Gospel Mission will be one of them that I will place near the top! Hope Gospel Mission and all who support it gave me the opportunity to regain my life not only physically (a person that could not support his own body weight upon arrival at Hope), but mentally (a mind that was just tired and burned out), but most importantly spiritually (someone who lost contact with his faith in the Lord and was drifting on a dangerous and an almost certain deadly path in life). -Cliff

• For four years I was an anxiety filled, depressed, drunkard, living on the streets as a hopeless, helpless, man sauntering through a sorry excuse of a life. After the mission I am a Spirit filled believer anxious to share what both God and Hope Gospel Mission helped me accomplish in my life. I now have a great job, a car, very little debt, money in the bank, a place of my own, three years of sobriety in January of 2021, and Christ filled friends ready to help in a moment's notice. How could anyone not want to live this way? I firmly believe that what I experienced was all part of God's providential plan for me on my way to doing whatever I can to glorify and edify him. -Eric

## What do you do now?

## Submit an Application

First, submit an application online or by downloading and mailing it to the Mission. Applications can be found online at **www.hopegospelmission.org** by selecting 'Find Help' and then selecting the program you are applying for. We can also mail you an application, or you can pick one up at 2650 Mercantile Drive in Eau Claire.

If you do not have access to a phone or email, stop by our administration office at **2650 Mercantile Drive** in Eau Claire between 9:00 am and 4:00 pm, Monday through Friday. For directions, see pages 26 and 27.

## Meet with us

Next, meet with our resident intake staff by calling our Intake Department at (715) 552-5566 Ext. 1310 or sending an email to intake@ hopegospelmission.org to set up an appointment.

During your meeting with our Intake Department, we'll discuss how we can best help you. We'll thoroughly explain all options and answer any questions you may have during this meeting.

### Consider the Benefits

Hope Gospel Mission has been helping people find help for over 25 years. Over 4,000 people have come to our doors seeking help. Below is a list of benefits for you to consider.

- Grow in a healthy, faith-based support network.
- Heal from deep hurts and mistakes.
- Learn from staff and a healthy support network to help you on your journey so you're not alone.
- Live in a positive and supportive community.
- · Gain victory over addictions
- Learn how to develop healthy thoughts and behaviors.
- Enjoy a fresh start and a new beginning in life.
- Pay off debt.
- Build and collect financial and material resources such as a vehicle voucher, employment, money for a savings account, and more. See "Completion Rewards" on page 15 for a more complete list.

### **Important Notes**

- We can't guarantee admission into our programs.
- You are encouraged to have a backup plan prepared in case you aren't admitted. If someone provides you transportation to your intake appointment, they should stay and wait in case you do not stay the night.
- Hope Gospel Mission is a drug, alcohol, and tobacco-free campus.

## Consider the Challenges

The following mainly apply to the Renewed Hope Program:

- You'll need to be ready to make a change, Hope Gospel Mission is not just a place to live, but a place to grow.
- Starting over means you often need to give up things you want today to build a much better future for yourself.
- You'll need to sacrifice a few months of your life in order to reach life-changing goals.
- Recovery takes real work, you'll need to put in a lot of effort, but it's well worth it.

## Requirements

Prior to entrance into any program, we require that potential residents:

- Not be under the influence of drugs or alcohol when they arrive. Testing for both will be performed upon admission to the facility. Our facilities are zerotolerance.
- Must be able to identify themselves with a government-issued ID.
- Be willing and able to perform work assignments as assigned.
- Be willing to follow our code of conduct.
- Complete mental health assessment (if indicated).
- Bring their supply of any prescribed medications required by a doctor.
- Support our intentional, faith-based, healthy, healing community culture.

## Directions to Hope Gospel Mission

Use these directions to meet with our Resident Intake Department in our administrative offices at 2650 Mercantile Drive in Eau Claire.

## From the North

- 1. Go South on Highway 53.
- 2. Take the WI-312/N Crossing exit.
- 3. Use the right lane to take the US 12 E ramp
- 4. Turn left onto North Clairemont Ave.
- 5. Turn right onto West Moholt Drive.
- 6. Take an immediate right onto Mercantile Drive. Our facility is at the end of the road.

## From the South

- 1. Take any of the highways going north towards Eau Claire.
- 2. When you reach Highway 12/Clairemont Ave., go West.
- 3. Turn left onto West Moholt Drive.
- 4. Take an immediate right onto Mercantile Drive. Our facility is at the end of the road.

## By Public Transport

## From the East

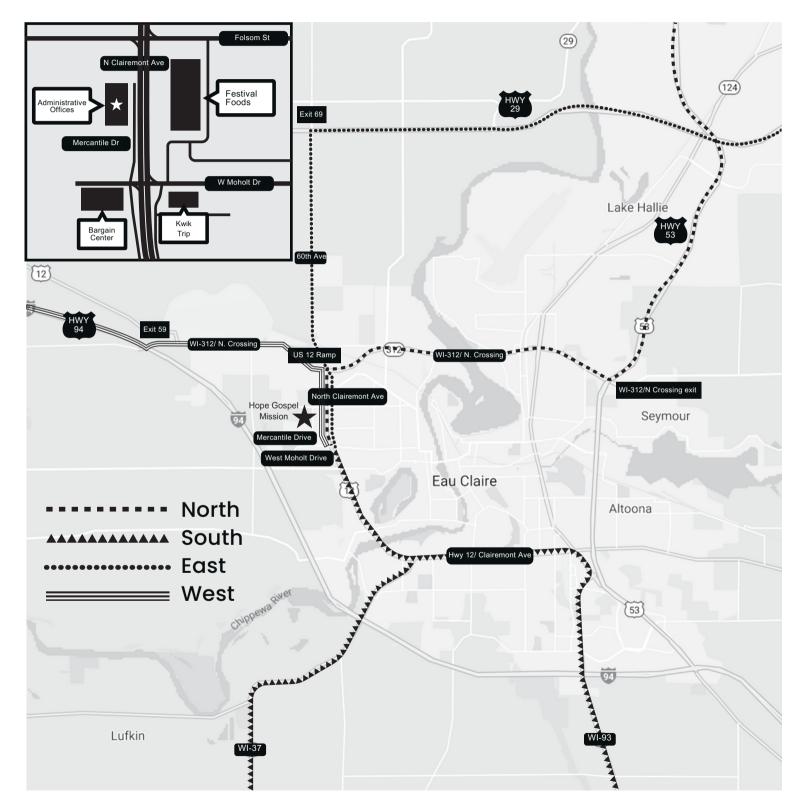
- 1. Take Highway 29 going West.
- 2. Take exit 69 toward Eau Claire.
- 3. Take a left on 60th Street. It turns into Clairemont Avenue.
- 4. Turn right onto West Moholt Drive.
- 5. Take an immediate right onto Mercantile Drive. Our facility is at the end of the road

## From the West

- 1. Take Highway 94 going East.
- 2. Take Exit 59. Go East on 312 (North Crossing).
- 3. Take the exit towards Clairemont Avenue (Highway 12).
- 4. Take a right (go South) onto Clairemont Avenue.
- 5. Turn right onto West Moholt Drive.
- 6. Take an immediate right onto Mercantile Drive. Our facility is at the end of the road.

Eau Claire Transit Bus Route #20 - Westridge Center is the closest bus to our administration building. Exit in the Hope Bargain Center parking lot. Our offices are 2 blocks north on Mercantile Dr. from the Hope Bargain Center parking lot.

## Map of Eau Claire







#### Hope Gospel Mission - Administrative Office & Resident Intake

2650 Mercantile Dr. Eau Claire, WI 54703

# 715-552-5566 questions@hopegospelmission.org hopegospelmission.org

## **Our Locations**



Hope Renewal Center for Men 2650 Mercantile Dr. Eau Claire, WI 54703



Hope Renewal Center for Women 2306 Frank St. Eau Claire, WI 54703



Hope Renewal Center for Women and Children 2320 Frank St.

Eau Claire, WI 54703



## Hope Learning Center

2712 Mercantile Dr. Eau Claire, WI 54703

## Our Stores



Hope Bargain Center Eau Claire

2511 Moholt Dr. Eau Claire, WI 54703



#### Hope Bargain Center Mondovi

121 N. Eau Claire St. Mondovi, WI 54755



Building Hope 2108 Western Ave.

2108 Western Ave. Eau Claire, WI 54703



#### Hope Bargain Center Menomonie

1230 N. Broadway St. Menomonie, WI 54751